



Arab Facility Management

Capital Business Park 26th July Corridor
Plot No.15 and16, Sheikh Zayed City - Giza

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16281



Arab Facility Management



*Our shared values represent our behavior -
how we act as managers, as colleagues and
as strategic partners to our customers“*

AFM Management



Arab Facility Management

Highest

QUALITY SERVICE

down to the smallest
details

AFM is perceived as a pioneer in offering extensive facility management solutions for nearly all sectors. Facilitating a wide range of different services for more than 15 years, we are continuously up to date with the latest technologies reinforced by our managerial and technical expertise in maintenance, soft services, security services, and landscape services.

16281



ABOUT US

Driven by the need for an exceptional, reliable and secure service, we are AFM! Established in 2005, Arab Facility Management is a subsidiary of DORRA Group in Cairo, Egypt. The company provides a variety of essential facility management services that ensures safe, adequate and efficient operations.

AFM guarantees the highest quality services in different sectors. We provide Hard Services such as (Engineering, Civil and Architectural Repair & Maintenance Services), and Soft Services like (Housekeeping, Deep Clean Hygiene Services, Specialized Façade Cleaning, Landscaping, Pest Control, & Waste Management). In addition to premium Security Services through highly trained security guards and officers. We also offer Civil Defense and Evacuation Control services for large commercial entities.

AFM is ultimately offering you a tailored solution for any property through exceptionally innovative systems that matches your requirements and within an affordable budget.

VISION

AFM aims at being the client's first choice as the best service provider while positioning ourselves as regional facility management market leaders. We are aspiring to create a benchmark in the facility management sector in accordance with the highest international standards, thoroughly independent and free from outsourced dependency, guaranteed high level of security and maintenance of the asset.

MISSION

Our everlasting goal is to provide elite, cost-effective and time-efficient facilities to every single client. We are also looking to maintain consistency in delivering top-tier services with utmost flexibility and adaptation to various market fluctuations.

A decisive factor in achieving these objectives is our company and management's broad experience in the facility management field which fulfills the highest standard of implementation set out by the ISO quality certification. AFM is constantly developing the level of client satisfaction for increasingly sustainable growth and valuation for our project stakeholders and business partners.



PRINCIPLES & VALUES

The concept of being C.E.N.T.R.A.L was developed by the existence of a team of outstanding, experienced and sublime not only management but also execution skills. These core beliefs are constantly demonstrated in our relationship with our clients along with the quality of the service provided. Accordingly, we steadily aim to outmatch our clients' expectations on every single aspect.



CONSISTENCY



ETHICAL STANDARDS



NURTURING



TRANSPARENCY



RESPONSIVE

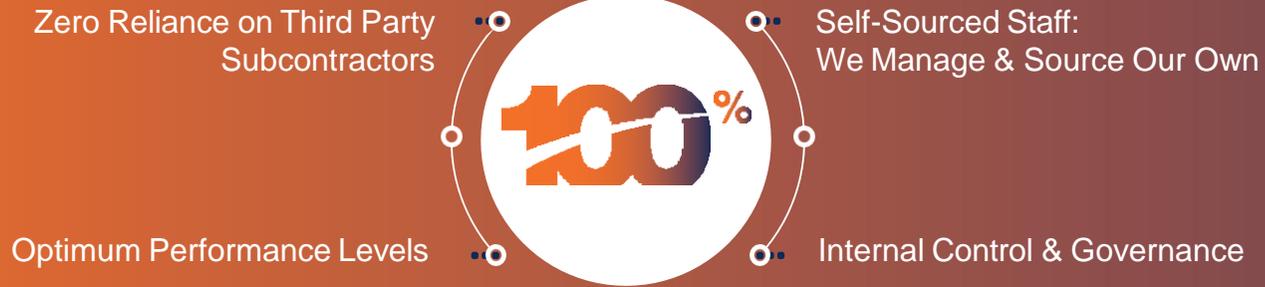


ACCOUNTABILITY



LOYALTY

CENTER OF EXCELLENCE



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AFM Management

ESTABLISHING A SATISFIED CUSTOMER

Committed to delivering the finest quality of service and explicitly motivated by a satisfied customer, our fundamental principles and values are interpreted in our actions. Complying with these objectives, these values are essential in delivering our consistent service performance, customer satisfaction, and brand promise.



OUR PROGRESS



+15

Years of Broad Experience



+6.2 M

Safely Delivered Working Hours



+1.3K

Dedicated Staff Members



+160k

Satisfied Customers



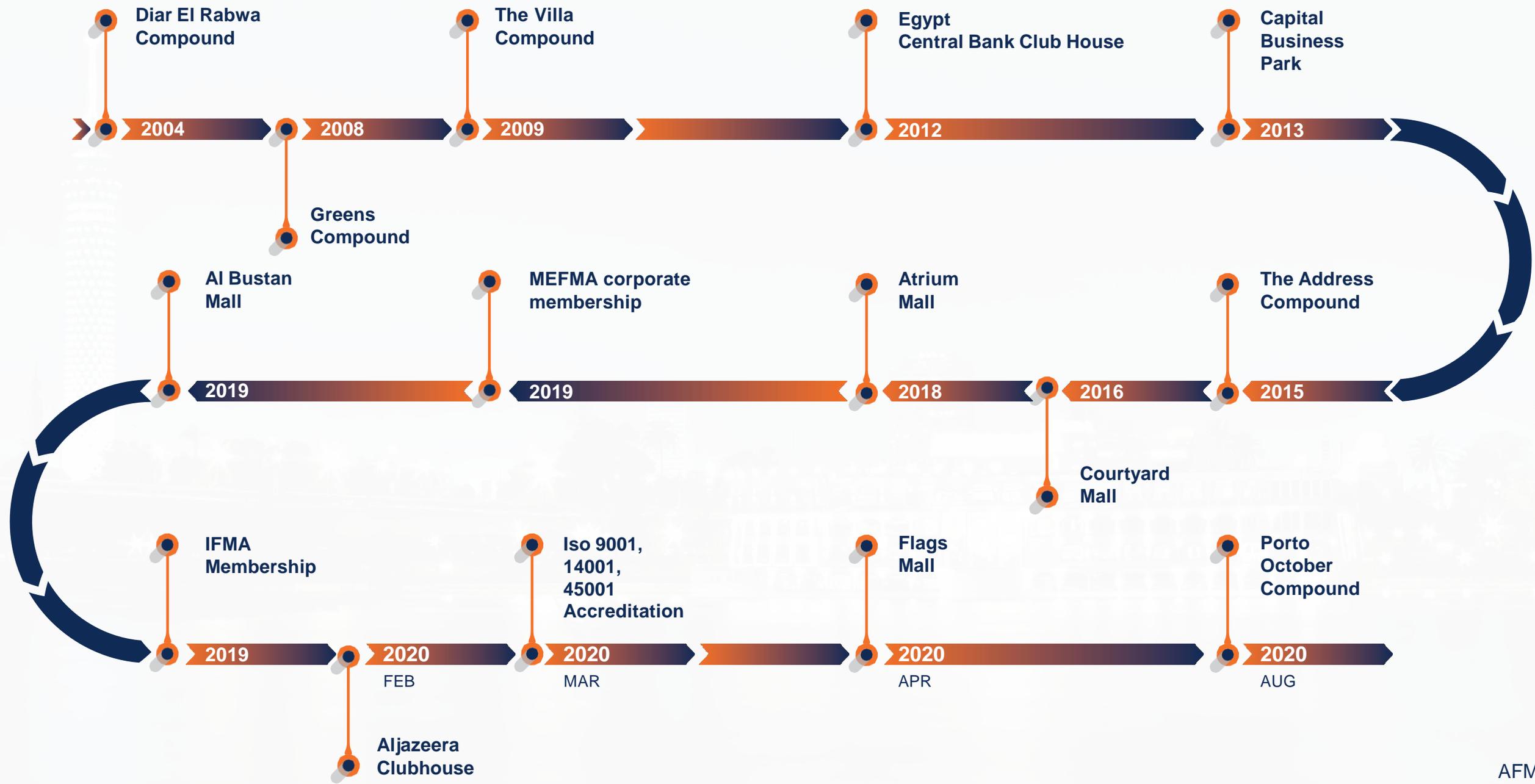
+1.9 Mil. M²

Squared Meters of Managed Areas

& more is coming



AFM TIMELINE





**OUR
PROJECTS**

RESIDENTIAL REAL ESTATE

The Address Compound



Location

Located in the heart of El Sheikh Zayed, 800 m from Greens and AIS West campus.



Space

156,000 sqm



Service

Total Facility Management including (Maintenance, Housekeeping, Security, Landscape and Pest Control).



The Villa Compound

-  **Location**
The Villa Compound is located in New Cairo in a prime location near the 90th street.
-  **Space**
34 acres
-  **Service**
Total Facility Management including (Maintenance, Housekeeping, Security, Landscape and Pest Control).

Greens Compound

-  **Location**
Within the heart of Sheikh Zayed City's preferred location.
-  **Space**
200 acres
-  **Service**
Total Facility Management including (Maintenance, Housekeeping, Security, Landscape and Pest Control).

Diar El Rabwa Compound

-  **Location**
Next to Roman Theatre, Al Salam road,
12 mins from the airport and 5 minutes
from Neama Bay.
-  **Space**
22 acres
-  **Service**
Total Facility Management including
(Maintenance, Housekeeping, Security,
Landscape and Pest Control).

Porto October

-  **Location**
Located at the center of the urban
hotspot, 6th of October and just 5
minutes away from Juhayna Square.
-  **Space**
330 acres
-  **Service**
Total Facility Management including
(Maintenance, Housekeeping, Security,
Landscape and Pest Control).



MIXED-USE PROJECTS

Capital Business Park



Location

Building 7 floor 6, Sheikh Zayed City,
Entrance 2.



Space

Developed over 350,000 sq. Capital
Business Park has been tactically divided
into 2 phases.



Service

Total Facility Management including
(Maintenance, Housekeeping, Security,
Landscape and Pest Control).



Court Yard



Location

Al Shabab road in Sheikh Zayed City.



Space

Land size of over 36,000 sq.



Service

Total Facility Management including (Maintenance, Housekeeping, Security, Landscape and Pest Control).

COURTYARD

Atrium Plaza



Location

A Commercial Complex located only five minutes away from 26th of July corridor situated among the most vibrant surroundings of Sheikh Zayed city.



Space

2,757 m



Service

Total Facility Management including (Maintenance, Housekeeping, Security, Landscape and Pest Control).

Flags Mall

-  **Location**
El wahat rd., Dream Land, 6th of October, Giza.
-  **Space**
3,700m, Phase 1.
-  **Service**
Total Facility Management including (Maintenance, Housekeeping, Security, Landscape and Pest Control).

Orascom

-  **Location**
Capital Business Park Building 9 unit 601.
-  **Space**
1,000 m2.
-  **Service**
Security, Soft Services and Pest Control

Gezira Sporting Club House



Location

Gezira Sporting Club, Palm Hills, First
6th of October, Giza Governorate



Space

18 acres



Service

Housekeeping Services

Central Bank of Egypt Club House



Location

First New Cairo, Cairo Governorate.



Space

46,000 m2.

Service

Total Facility Management including
(Maintenance, Housekeeping, Security,
Landscape and Pest Control).



**OUR
SERVICES**



Integrated Facility Management

Fully Integrated Management Service

Energy Optimization and Management Service

Quality Management System

Facility Management Consultancy

**Facility Management Manual, Procedure
preparation (KPI's, SLA's and SOP's)**

**Facility Management Technology CAFM, Task
Tracking, BMS and IoT Applications**

Tailored Engineering Service



Operation and Maintenance Service

Mechanical and Plumbing Systems

Civil & Architectural Services

BMS & Access Control & Fire Fighting and Fire Alarm

Infrastructure and Utility Systems

Low, Medium and High Voltage and power transformers

Electrical systems and power distribution systems



Soft FM Services

Housekeeping & Cleaning

Waste Management

Pest & Rodent Control

Façade Cleaning

Public and Private Aesthetics Services

Life Guards



Security Services

Controlled Gates and Visitor management

Facility Patrolling

Security Systems (CCTV & Access Control)

Canine Services

Events Security

Money Transfer



Landscape Services

Grass Cutting

Irrigation Operation

Cultivation and Loosening of Soil

Topdressing and Mulching

Clipping and Disease Control

Trees and Shrubs Care

Stakes, Ties & Weed Control

Fertilizing Application

Retail Operation Services

Optimizing Operational Cost / Waste

Optimizing Capital Expenditure Costs

Property Inspections

Tenant Management

Facility Management

Customer Service

Emergency and Safety Protection





**Parkin
g
Manag
Service
ement**



AFM BRAND PROMISE

DELIVERING THE BEST EXPERIENCE

Our limitless passion for a satisfied customer is presented through the eagerness to deliver an adequate, smooth and reliable customer experience.

Value Proposition



24/7
Customer Service Center



Regular Performance Reports and Updates



Monitoring your Registered Assets Through our FM CAFM System



No Outsourcing or Subtle Costs



Guaranteed On-Demand Response Time

PROVIDING CONSISTENCY

The main pillar of our operational foundation is achieving customer loyalty which tends to be prioritized as our top key performance indicator.



WHY AFM



Overall Best Service Provider



Technical Proficiency



Adaptable to Technology & Market Changes



Strong Foundation & Trustworthy Service Provider



Daily, Monthly & Quarterly Reports



Smooth Service Delivery Process

ACCREDITATIONS



ISO 9001



OHSAS 18001



IOSH



ISO 14001



OSHA Professional



IFMA



ISO 45001



OSHA General, Construction



MEFMA Corporate Membership



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